WE'RE IN THIS TOGETHER, ALASKA

REOPENING ALASKAN RESTAURANTS & BARS

Creating Your Mitigation Plan, Staff Training, Reopening Resources, Local Guidelines, & Industry Best Practices









CREATE AND IMPLEMENT A

MITIGATION PLAN TO PREVENT THE

SPREAD OF COVID-19 BY USING

LOCAL & CDC RECOMMENDATIONS



KEEP YOUR OPERATION UP TO DATE AS NEW INFORMATION BECOMES AVAILABLE

Municipality of Anchorage

State of Alaska

<u>CDC</u> <u>Guidance</u>

CREATE YOUR FOOD SERVICE MITIGATION PLAN



- 1. Reference state and local requirements.
- 2. Customize your operation to align with the new requirements.
- 3. Train your staff to follow the new requirements.
- 4. Post the mitigation plan and communicate with the public changes to your operation.



Tip: Communicate with your customer base as often and through as many channels as possible. Facebook, Instagram, Google Business Page, Website, Restaurant Signage, Updated Voicemail, and through 3rd party delivery business and review pages.



In your communication to guests, include:

- Safety Changes to Your Operations
- Hours of Operation
- Address
- Updated Menu
- Phone Number for Reservations & Ordering
- Ordering Instructions
- Pick-Up Instructions
- Website



COVID-19 STAFF TRAINING

ALL COVID-19 SERVSAFE TRAINING IS FREE OF CHARGE. CLICK ON THE LINKS TO REGISTER, WATCH THE VIDEOS, AND PRINT CERTIFICATES OF COMPLETION

- SERVSAFE FREE COVID-19
 PRECAUTIONS TRAINING:
 GENERAL
 - PRECAUTIONS TRAINING:
 DELIVERY
 - SERVSAFE FREE COVID-19
 PRECAUTIONS TRAINING:
 TAKEOUT

Tip: It is highly recommended that all staff complete the free training above and obtain their certificates of completion. Posting ServSafe certificates of completion, issued by the National Restaurant Association, will enhance consumer confidence and help you grow your business.





ADDITIONAL FOOD SERVICE OPERATIONAL COVID-19 RESOURCES



- Alaska CHARR Coronavirus & Hospitality
 & Sample Mitigation Plans Phases 1-4
- Alaska CHARR Reopening Guide
- Anchorage Chamber Coronavirus Page



- CDC Deciding to Reopen Your Restaurant
- National Restaurant Association Reopening Guide
- AIHA Bar Opening Guidlines
- AIHA Restaurant Opening Guidelines



- FDA Best Practices for Restaurants
- Insights & Industry Best Practices From Around The World
- Video: Best Practices to Prevent Covid-19