WE'RE IN THIS TOGETHER, ALASKA

REOPENING ALASKAN AT HOME SERVICES

Creating Your Mitigation Plan, Staff Training, Reopening Resources, Local Guidelines, & Industry Best Practices

[Logo: Alaska SBDC]
ALASKA REQUIREMENTS
REOPENING
AT HOME SERVICES

CREATE AND IMPLEMENT A
MITIGATION PLAN TO PREVENT THE
SPREAD OF COVID-19 BY USING
LOCAL & CDC RECOMMENDATIONS

KEEP YOUR OPERATION UP TO DATE
AS NEW INFORMATION BECOMES
AVAILABLE

Municipality of Anchorage
State of Alaska
CDC Guidance
CREATE YOUR COVID-19 MITIGATION PLAN

1. Reference state and local requirements.
2. Customize your operation to align with the newest requirements.
3. Train your staff (if applicable) to follow the new requirements.
4. Share your mitigation plan with customers before their appointments and communicate with the public changes to your operation.

Tip: Communicate with your clients as often and through as many channels as possible. Facebook, Instagram, Google business page, your website, shop signage, email lists, and updated voicemail etc.

In your communication to customers, include:
- Safety changes to your operations
- Requirements for at home appointments
- Ask the customer if they have requirements or concerns for your appointment
- Perform as much of the pre-work consultation as possible before hand, via phone or email.
- Encourage social distancing
- Phone number or website for questions
- Website for general business info
COVID-19 STAFF TRAINING

SEE THE LINKS BELOW FOR RESOURCES USED TO TRAIN STAFF ON BEST PRACTICES FOR CONSUMER AND WORKER SAFETY.

- OSHA COVID-19 TRAINING
  GUIDANCE

- OSHA COVID-19 TRAINING
  VIDEOS AVAILABLE IN
  ENGLISH AND SPANISH

- INTERNATIONAL ASSOCIATION OF
  CERTIFIED HOME INSPECTORS
  COVID TRAINING

Tip: It is highly recommended that all staff and independent contractors complete free training from a reputable source(s) and obtain their certificates of completion where applicable. Posting available certificates of completion, will enhance consumer confidence and may help you grow your business. If no certificates exist, be sure to communicate with your members/customers what steps you are taking to train your staff.
ADDITIONAL AT HOME SERVICES OPERATIONAL COVID-19 RESOURCES

- Alaska Corporations, Businesses, and Professional Licensing Links for COVID guidance
- Anchorage Chamber Coronavirus Page
- CDC Deciding to reopen your business
- National Association of Landscape Professionals
- American House Cleaners Association
- American Industrial Hygiene Association Guidance
- United Association of Journeymen and Apprentices of the Plumping and Pipefitting Industry of the United States and Canada

WE'RE IN THIS TOGETHER, ALASKA